

Inspiring Communities

Workshop and Events Substitution/Cancellation policy

Should you be unable to attend, a substitute delegate is welcome at no extra cost. Please provide us with their details.

We can refund you in full if you contact us within 5 days of the workshop.

Regrettably, no refund or credit note can be issued less than five working days prior to the workshop.

While it's unlikely to happen, we reserve the right to cancel or reschedule a workshop/event due to low enrolment, presenter illness or other circumstances. If the event is cancelled, participants will receive a full refund of their registration fee. If the event is rescheduled, participants will have the option of attending the rescheduled event or receiving a full refund.